MONTREAL KUALA LUMPUR LONDON KIGALI

SETYM Canada International

TRAINING PROGRAMME 2027-2028



- Project Management
- Public Procurement
- Management and HR
- Public Governance
- Sustainable Development

Training provider accredited by Quebec Ministry of Employment and Social Solidarity (Canada)

INSTITUTIONAL MEMBER SOFEDUC

Table of Contents

SERVICE OFFER BY AREA OF EXPERTISE

Company Background 6

Our Team 7

Our Philosophy 8

FOR YOU

International Training Seminars

2027 Training Calendar 10

2028 Training Calendar 11

Win your 2028 Training Seminar 12

Innovations 13

SETYM Benefits 14

Our Training Centers 16

FOR YOUR ORGANISATION

In-House Training

Train your Teams 25

Technical Assistance

Technical Assistance Services 26

Contact Us 27

Support to Public Procurement Professionalisation 28

THEY TRUST US

Testimonies 29

Trusted by Organisations Worldwide 30

Project Management

International Training Seminars 19

- Project Management Planning, Monitoring and Control
- Monitoring and Evaluation for Results
- AI-Assisted Project Management: from Planning to Execution NEW

On-Request Training Courses 19

Public Procurement

International Training Seminars 20

- Procurement of Goods and Services: Best Practices
- Contract Management: Planning and Monitoring the Execution
- Public Procurement Audit and Control
- Planning and Delivery of Public-Private Partnerships (PPP)

On-Request Training Courses 20

Management and HR

International Training Seminars 21

- Leadership: Managing Teams to Achieve Change
- Strategic Planning and Decision Making in the Age of AI
- The AI-Augmented Manager: From Decision to Execution and Measured Feedback NEW
- Integrated Risk Management in Public Administration and Projects NEW
- Gender and Social Inclusion Mainstreaming in Public Programmes NEW

On-Request Training Courses 21

Public Governance

International Training Seminars 22

- International Financial Reporting Standards (IFRS) NEW
- Results-Based Management (RBM) and Performance Measurements
- Financial Management in the Public Sector
- Results-Based Management of the Criminal Justice: from Theory to Practice
- Public International Law
- From Policy to Practice: Strengthening Administrative Governance NEW

On-Request Training Courses 23

Sustainable Development

International Training Seminars 24

- Environmental and Social Management of Projects and Programmes
- Circular Economy and Sustainability NEW
- Climate Change Policy, Adaptation and Resilience Building NEW

On-Request Training Courses 24

Integrated Environmental and Social Governance System (IESGS) 24

Word from the
Chief Executive Officer


Larbi Bennouna
M. Sc., MBA, PMP

Dear Partners,
Dear Participants,

In a world shaped by rapid technological, economic, environmental and geopolitical change, the most successful institutions are no longer simply those with the greatest financial or material resources. They are those that recognise their most valuable strategic asset: their people.

Infrastructure, systems and technology are essential enablers of progress, but it is people who drive transformation, implement reforms, foster innovation and ensure the long-term success of organisations. Today, the institutions that thrive are those that invest in the skills, leadership, collective intelligence and adaptability of their teams.

For nearly four decades, SETYM International has remained committed to a clear mission: strengthening the capabilities of professionals and institutions to support more effective governance, stronger organisational performance and sustainable development with lasting impact.

Our 2027–2028 Training Programme reflects this commitment. More than a catalogue of seminars, it is designed as a catalyst for both professional and institutional development. Each programme has been carefully developed to address the evolving challenges faced by executives, senior managers, public sector leaders, project managers and decision-makers across the globe.

The rapid emergence of artificial intelligence, the digital transformation of public administrations, and growing expectations regarding governance, organisational performance, transparency and risk management are fundamentally reshaping the competencies required to lead successfully. In this environment, continuous professional development is no longer optional, it is a strategic investment that organisations cannot afford to overlook.

At SETYM International, we believe that learning goes far beyond the transfer of knowledge and technical expertise. What truly distinguishes us is what many of our participants now refer to as the **“SETYM Experience”**. This experience is built above all on the dedication, professionalism and passion of our people, who are committed to ensuring the success of every participant.

I would like to pay special tribute to our multicultural team, whose commitment and professionalism contribute every day to SETYM’s reputation, not only for delivering high-quality training programmes, but also for providing an exceptional level of care, support and hospitality.

From the moment participants register until the completion of their programme, they benefit from attentive, personalised and professional support. We believe that every detail matters. A welcoming, respectful and inspiring environment not only enhances learning but also encourages the exchange of ideas and the development of lasting professional relationships among participants from around the world. Our hospitality, accessibility and people-centred approach remain at the heart of everything we do.



I would also like to recognise the outstanding contribution of our international consultants and experts. Their extensive practical experience, technical expertise and commitment to excellence have played a significant role in establishing SETYM International as a trusted learning partner. Beyond sharing knowledge, they bring real-world perspectives, strategic insight and practical solutions that participants can immediately apply within their own organisations. Every seminar therefore becomes an opportunity not only to learn, but also to exchange experiences, expand professional networks and explore innovative approaches with peers facing similar challenges worldwide.

To all the institutions, partners and participants who continue to place their trust in SETYM International year after year, I extend my sincere gratitude. Your confidence inspires us to continually raise our standards and pursue excellence in everything we do.

On behalf of the entire SETYM International team, I wish you every success throughout your learning journey. May your experience be enriching, inspiring and transformative, opening new opportunities for professional growth, stronger leadership and meaningful impact within your organisation and community.

Yours sincerely,



Larbi Bennouna
Chief Executive Officer

Mission

To contribute to performance improvement in development projects and public institutions through better management of resources and capacity building. To be part of our participants' professional success by sharing our knowledge and expertise.

Values

- **Unanimously recognised excellence and professionalism.**
- **Human relationships and a tradition of hospitality.**
- **Openness to the world and respect for cultures.**
- **Promotion of shared experiences and a spirit of collaboration.**
- **Commitment to the satisfaction of our customers with respect for professional ethics and transparency.**

Vision

To remain the recognised leader in capacity building by offering practical and innovative training programmes.

To be a skilled partner in change management and to be of assistance in the implementation of development projects.

Company Background

PARTNER IN YOUR PROFESSIONAL SUCCESS FOR NEARLY 40 YEARS

SETYM International is a Canadian training institute specialised in building the capacities of professionals working in the field of development. A market leader since 1988, SETYM has earned international recognition for the expertise of its seasoned trainers, the high quality of its advanced training programmes, and the warm hospitality appreciated by participants from over 115 countries.

TRAINING PROGRAMME

SETYM, whose trainings are accredited by the Government of Quebec (Canada) and by SOFEDUC, has developed a coherent set of training seminars aimed at project development managers (coordinators), their administrative teams and civil servants in emerging and developing countries. These training programmes are linked so as to meet the management needs of governments, major donors and development aid agencies.

- **Project Management**
- **Public Procurement**
- **Management and HR**
- **Public Governance**
- **Sustainable Development**

International Training Seminars

Global Network of Training Centres

Each year, over 1,000 participants gather at our international training centres located in Montreal (Canada), Dubai (United Arab Emirates), Paris (France) Marrakech (Morocco), Kuala Lumpur (Malaysia), Abidjan (Côte d'Ivoire), London (England), Kigali (Rwanda) and Istanbul (Turkey).

Choosing SETYM International means more than just training — it's an opportunity to gain valuable knowledge, exchange with peers and experts from around the world, and experience world-class hospitality, all while discovering the cultural and touristic highlights of our host cities.

In-House Training

Train your Teams

Upon request, our experts at SETYM design bespoke training programmes, perfectly tailored to the specific requirements of your project or institution. These training sessions can be delivered at one of our international centres, directly in your country, or in a virtual format, depending on your preference.

SERVICES

Technical Assistance

Our pragmatic and results-oriented approach has enabled us to succeed in our technical assistance missions to the satisfaction of our clients, donors and beneficiaries.

Public Procurement Professionalisation

For nearly four decades, SETYM International has supported public procurement stakeholders in strengthening their capabilities and advancing professional standards. Through an approach combining capacity building, strategic support and knowledge transfer, we assist institutions in improving their public procurement systems, governance frameworks and management of public funds.

Our interventions include the development and modernisation of regulatory frameworks, the design of tools and procedures, the training and accreditation of public procurement professionals, the training of national trainers, as well as support for the implementation of practices that promote transparency, efficiency and compliance with international standards.

Technology in Support of Projects

IESGS : Integrated Environmental and Social Governance System

SETYM International and its partners have developed an integrated web application that meets management, documentation, communication and transparency standards related to the environmental and social requirements of technical and financial partners (TFP).

Our Team



LARBI BENNOUNA
M. Sc., MBA, PMP
Chief Executive Officer



JEAN-MICHEL DELAGRAVE
M. Sc., PMP
Director of Professional Services



LAURENCE LEBRUN-JULIEN
MPM
Director of Corporate Services

OUR EXPERTS



JEAN-CLAUDE PIERI
M. Sc., MPM, PMP



MAXIME BONNEVILLE
MPM, PMP



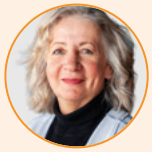
HARALD MODIS
MBA, PMP



MURIELLE BOUCHER
M. Sc., CPA, CGA



SALAHDINE OURZIK
MBA, PMP



JOHANNE ST-ONGE
B.A., Nova Certified



FRÉDÉRIC CHOQUETTE
LL. B.



FÉLIX ZOGNING
Ph.D.



MARK HOLLINGWORTH
M.Eng., EMBA



MARIE-DOUCE PRIMEAU
Ph.D., PMP



MARTIN MALTAIS
Ph.D., M.A., B.Ed.



HUSSEIN BAALBAKI
MBA



STEVE FORGET
MPM, PMP



HASSAN AZROUR
Ph.D.



JOSHUA ZAATO
Ph.D., MPA



KHALED LARBI
M.Adm.



AMADOU BOCAR THIAM
Eng., M.Sc., PMP



JAMSHID UMAROV
M. Sc.



ALAIN PAQUET
Ph.D.



ABDERRAZZEK CHAABANI
M. Sc



PATRICIA LAPOINTE
M.A.P., PMP



PHILIPPE BAHANGUEDILA
Ph.D., DESS MIAGE



GHANI KOLL
MBA, DEUA, CTS



JÉRÔME MAURIAC
Ph.D.



LEWIS NSALOU NKOU
Ph.D., IDPA



LUKA MOSASHVILI
L.L.M., PMP



MICHEL SIGAUD
D.E.S.S



ANSELME MEDESSE GUÉZODJÈ
M.A.



SABIN OUELLET
LL. B.



GASPARD KABONGO MUKISE
M.Sc., B.A.



DR. LAHCEN SBAI EL IDRISSI
Ph.D.

CUSTOMER SERVICE AND ADMINISTRATION



JULIE ROLLINGER
Lead Training Programme Advisor



NADIA BERKANE,
B. COMM.
Lead Training Programme Advisor



OLUSEUN TANIMOMO
Training Programme Advisor



SIRINE MOKADDEM
Training Programme Advisor



MATHILDE GUILLOU
General Administrative Assistant



KÉŸNA ANTON-LABONNE
General Administrative Assistant

MARGOT VACCHI
General Administrative Assistant

BUSINESS DEVELOPMENT

INGRID MARTIN
Senior Coordinator North and West Africa

VÉRONIQUE BRISSONNAUD
Coordinator Central Africa, Madagascar and Haiti

RADIA EL HALLAM
Coordinator East and Southern Africa, Asia, and Caribbean

DÉBORAH PÉPIN
Business Development Assistant

VALÉRIE BEAUDOIN-LOYER
Marketing Coordinator

MAËLLE GENÈVE
Marketing and Communication

ISABELLE GARCEAU
Administrative & Financial Controller

JONATHAN ARCOUETTE
IT Services Coordinator

SETYM Philosophy: a lever for professional transformation

A REPUTATION FORGED THROUGH EXCELLENCE

For decades, SETYM International has stood out for the quality of its curriculum and its dynamic, participatory, and action-oriented approach to adult learning.

We believe that professional development goes far beyond the acquisition of technical knowledge. It is a holistic journey that shapes skills, mindset, and vision alike.

At the heart of this transformation: meaningful human connections, rich exchanges, and inspiring moments that fuel both personal and professional growth.



Recognised Training Programmes

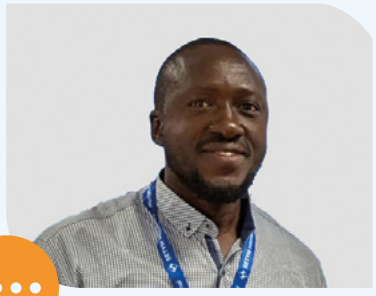
SETYM International is a Canadian institute specialising in professional management training. Since 1988, we have been at the forefront of capacity-building in the field of international development.

Our specialised training programmes are officially recognised by the Government of Quebec (Canada) and accredited by SOFEDUC.



A Practice-Oriented and Engaging Andragogy

For almost 40 years, our commitment to excellence and our practice-oriented andragogical approach have set us apart, turning each training session into a welcoming learning experience that fosters skill acquisition and the exchange of experiences among participants.



"My experience with SETYM International was extremely rich in knowledge, know-how and interpersonal skills. I did not simply learn new things in my field, which was, moreover, my main objective; I also diversified the tools in my toolkit, refined my approaches and expanded my professional network across the African continent and beyond. I cannot conclude without highlighting the memorable stay that SETYM offered me in the magnificent city of Paris, thanks to the balance between the training activities and the (optional) leisure activities."

Mohamed CAMARA
Project-Induced Migration Superintendent – Mine, Guinea
Participant in the *Monitoring and Evaluation for Results* seminar

A Concrete Impact

Our goal: to help emerging and developing countries establish better governance for the benefit of their citizens. We measure our success by the impact of our training courses on participants' careers and the concrete improvements to institutional performance.

Numerous testimonials highlight how each person's experience with SETYM has acted as a catalyst for developing advanced skills, accomplishing ambitious projects, and achieving professional growth. Our alumni are proof that investing in SETYM training results in significant and measurable progress.



Training Certificate

At the end of the seminar, SETYM hands out a training certificate to each participant. To receive the certificate, the participants must attend all the modules of the course they registered to and comply with all academic requirements.



Part of the SETYM Family



From the moment you register, one of our training programme advisers will take care of you, guiding you through every step until your arrival. Each year, over 1,000 professionals place their trust in them.

The SETYM Experience is also a tradition of hospitality, it's part of who we are. In each of our training centres, our welcome teams are dedicated to your well-being: friendly coffee breaks, complimentary lunches on training days, sightseeing outings, and personalised assistance with any local arrangements. Their mission? To provide you with a memorable experience, both professionally and personally.

Attending a training course at SETYM is about more than just building skills. It's a truly transformational journey that equips you to thrive in a constantly evolving professional environment.

Join our global community and discover how training with SETYM International can be a defining moment in your professional journey.



"I take my hat off to SETYM, which truly immersed us in action by putting into practice the principles it teaches – something that is even more impactful, regardless of one's level of experience. SETYM has undeniable skills and expertise, and the trainers generously share their knowledge. This was probably my best external training experience, thanks to its relevance and the ease with which the teaching strategies can be applied. The trainers are dynamic, friendly, and above all, they know their subject matter extremely well. We feel very comfortable asking them questions, and they always respond appropriately. I highly recommend this training."

M. Abdou NGOM
Coordinator, Procurement Unit – Senegal
Participant in the *Project Management, Monitoring and Control* seminar

Training Calendar 2027

International Training Seminars

N NEW

LEGEND

- Project Management
- Public Procurement
- Management and HR
- Public Governance
- Sustainable Development

TITLE	DURATION	CODE	DATES	FEES	
Kuala Lumpur, Malaysia (English)					
Project Management Planning, Monitoring and Control	2 weeks	PCPK1	31 May to 11 June 2027	US$ 5 700	
Results-Based Management (RBM) and Performance Measurements	2 weeks	GPRK1	14 to 25 June 2027	US$ 5 700	
Procurement of Goods and Services: Best Practices	2 weeks	PDMK1	14 to 25 June 2027	US$ 5 700	
Monitoring and Evaluation for Results	2 weeks	DISK1	5 to 16 July 2027	US$ 5 700	
Results-Based Management of the Criminal Justice: from Theory to Practice	2 weeks	ADJK1	5 to 16 July 2027	US$ 5 700	
Contract Management: Planning and Monitoring the Execution	2 weeks	GCDK1	16 to 27 August 2027	US$ 5 700	
Circular Economy and Sustainability	2 weeks	CESK1	16 to 27 August 2027	US$ 5 700	N
International Financial Reporting Standards (IAS/IFRS)	2 weeks	IFSK1	16 to 27 August 2027	US$ 5 700	N
Climate Change Policy, Adaptation and Resilience Building	2 weeks	CCLK1	20 September to 1st October 2027	US$ 5 700	N
Planning and Delivery of Public-Private Partnerships (PPP)	2 weeks	MPPK1	20 September to 1st October 2027	US$ 5 700	
AI-Assisted Project Management: from Planning to Execution	2 weeks	AIPK1	20 September to 1st October 2027	US$ 5 700	N
Monitoring and Evaluation for Results	2 weeks	DISK2	1st to 12 November 2027	US$ 5 700	
Environmental and Social Management of Projects and Programmes	2 weeks	EEIK1	1st to 12 November 2027	US$ 5 700	
Results-Based Management (RBM) and Performance Measurements	2 weeks	GPRK2	1st to 12 November 2027	US$ 5 700	
Financial Management in the Public Sector	2 weeks	GBFK1	15 to 26 November 2027	US$ 5 700	
The AI-Augmented Manager: From Decision to Execution and Measured Feedback	2 weeks	AIGK1	15 to 26 November 2027	US$ 5 700	N
Procurement of Goods and Services: Best Practices	2 weeks	PDMK2	15 to 26 November 2027	US$ 5 700	
Project Management Planning, Monitoring and Control	2 weeks	PCPK2	29 November to 10 December 2027	US$ 5 700	
Strategic Planning and Decision Making in the Age of AI	2 weeks	EXEK1	29 November to 10 December 2027	US$ 5 700	
Montreal, Canada (English)					
Planning and Delivery of Public-Private Partnerships (PPP)	2 weeks	MPPM1	26 July to 6 August 2027	US$ 5 700	
The AI-Augmented Manager: From Decision to Execution and Measured Feedback	2 weeks	AIGM1	26 July to 6 August 2027	US$ 5 700	N
Financial Management in the Public Sector	2 weeks	GBFM1	6 to 17 September 2027	US$ 5 700	
Results-Based Management (RBM) and Performance Measurements	2 weeks	GPRM1	6 to 17 September 2027	US$ 5 700	
Kigali, Rwanda (English)					
Gender and Social Inclusion Mainstreaming in Public Programmes	2 weeks	GEIW1	3 to 14 May 2027	US$ 5 700	N
AI-Assisted Project Management: from Planning to Execution	2 weeks	AIPW1	3 to 14 May 2027	US$ 5 700	N
Environmental and Social Management of Projects and Programmes	2 weeks	EEIW1	3 to 14 May 2027	US$ 5 700	
Public Procurement Audit and Control	2 weeks	AMPW1	4 to 15 October 2027	US$ 5 700	
Leadership: Managing Teams to Achieve Change	2 weeks	GEPW1	4 to 15 October 2027	US$ 5 700	
Public International Law	2 weeks	DIPW1	4 to 15 October 2027	US$ 5 700	
London, England (English)					
Integrated Risk Management in Public Administration and Projects	2 weeks	IRML1	24 May to 4 June 2027	US$ 5 700	N
Leadership: Managing Teams to Achieve Change	2 weeks	GEPL1	24 May to 4 June 2027	US$ 5 700	
From Policy to Practice: Strengthening Administrative Governance	2 weeks	MMGL1	25 October to 5 November 2027	US$ 5 700	N
Strategic Planning and Decision Making in the Age of AI	2 weeks	EXEL1	25 October to 5 November 2027	US$ 5 700	
Project Management Planning, Monitoring and Control	2 weeks	PCPL1	25 October to 5 November 2027	US$ 5 700	

This schedule is subject to change. To ensure your are viewing the most up-to-date version, scan or click this QR code

Training Calendar 2028

Please Contact our Customer Service:
WhatsApp +1 (514) 935-5538
or setym@setym.com



This schedule is subject to change. To ensure you are viewing the most up-to-date version, scan or click this QR code

Kuala Lumpur, Malaysia (English)

TITLE	DURATION	CODE	DATES	FEES	
Project Management Planning, Monitoring and Control	2 weeks	PCPK1	29 May to 9 June 2028	US$ 5 700	
Results-Based Management (RBM) and Performance Measurements	2 weeks	GPRK1	12 to 23 June 2028	US$ 5 700	
Procurement of Goods and Services: Best Practices	2 weeks	PDMK1	12 to 23 June 2028	US$ 5 700	
Monitoring and Evaluation for Results	2 weeks	DISK1	3 to 14 July 2028	US$ 5 700	
Results-Based Management of the Criminal Justice: from Theory to Practice	2 weeks	ADJK1	3 to 14 July 2028	US$ 5 700	
Contract Management: Planning and Monitoring the Execution	2 weeks	GCDK1	14 to 25 August 2028	US$ 5 700	
Circular Economy and Sustainability	2 weeks	CESK1	14 to 25 August 2028	US$ 5 700	N
International Financial Reporting Standards (IAS/IFRS)	2 weeks	IFSK1	14 to 25 August 2028	US$ 5 700	N
Climate Change Policy, Adaptation and Resilience Building	2 weeks	CCLK1	18 to 29 September 2028	US$ 5 700	N
Planning and Delivery of Public-Private Partnerships (PPP)	2 weeks	MPPK1	18 to 29 September 2028	US$ 5 700	
AI-Assisted Project Management: from Planning to Execution	2 weeks	AIPK1	18 to 29 September 2028	US$ 5 700	N
Monitoring and Evaluation for Results	2 weeks	DISK2	30 October to 10 November 2028	US$ 5 700	
Environmental and Social Management of Projects and Programmes	2 weeks	EEIK1	30 October to 10 November 2028	US$ 5 700	
Results-Based Management (RBM) and Performance Measurements	2 weeks	GPRK2	30 October to 10 November 2028	US$ 5 700	
Financial Management in the Public Sector	2 weeks	GBFK1	13 to 24 November 2028	US$ 5 700	
The AI-Augmented Manager: From Decision to Execution and Measured Feedback	2 weeks	AIGK1	13 to 24 November 2028	US$ 5 700	N
Procurement of Goods and Services: Best Practices	2 weeks	PDMK2	13 to 24 November 2028	US$ 5 700	
Project Management Planning, Monitoring and Control	2 weeks	PCPK2	27 November to 8 December 2028	US$ 5 700	
Strategic Planning and Decision Making in the Age of AI	2 weeks	EXEK1	27 November to 8 December 2028	US$ 5 700	

Montreal, Canada (English)

Planning and Delivery of Public-Private Partnerships (PPP)	2 weeks	MPPM1	24 July to 4 August 2028	US$ 5 700	
The AI-Augmented Manager: From Decision to Execution and Measured Feedback	2 weeks	AIGM1	24 July to 4 August 2028	US$ 5 700	N
Financial Management in the Public Sector	2 weeks	GBFM1	4 to 15 September 2028	US$ 5 700	
Results-Based Management (RBM) and Performance Measurements	2 weeks	GPRM1	4 to 15 September 2028	US$ 5 700	

Kigali, Rwanda (English)

Gender and Social Inclusion Mainstreaming in Public Programmes	2 weeks	GEIW1	24 April to 5 May 2028	US$ 5 700	N
AI-Assisted Project Management: from Planning to Execution	2 weeks	AIPW1	24 April to 5 May 2028	US$ 5 700	N
Environmental and Social Management of Projects and Programmes	2 weeks	EEIW1	24 April to 5 May 2028	US$ 5 700	
Public Procurement Audit and Control	2 weeks	AMPW1	2 to 13 October 2028	US$ 5 700	
Leadership: Managing Teams to Achieve Change	2 weeks	GEPW1	2 to 13 October 2028	US$ 5 700	
Public International Law	2 weeks	DIPW1	2 to 13 October 2028	US$ 5 700	

London, England (English)

Integrated Risk Management in Public Administration and Projects	2 weeks	IRML1	22 May to 2 June 2028	US$ 5 700	N
Leadership: Managing Teams to Achieve Change	2 weeks	GEPL1	22 May to 2 June 2028	US$ 5 700	
From Policy to Practice: Strengthening Administrative Governance	2 weeks	MMGL1	23 October to 3 November 2028	US$ 5 700	N
Strategic Planning and Decision Making in the Age of AI	2 weeks	EXEL1	23 October to 3 November 2028	US$ 5 700	
Project Management Planning, Monitoring and Control	2 weeks	PCPL1	23 October to 3 November 2028	US$ 5 700	

Win your 2028 TRAINING SEMINAR





2 WEEKS in Montreal, Kuala Lumpur, London or Kigali

Win a free place on the two-week international seminar of your choice, delivered in English at any of our training centres worldwide. Airfare and accommodation are not included. The prize is valued at USD 5,700.



HOW TO PARTICIPATE?

To enter, simply **complete the following form:** www.setym.com/en/2027-contest/

ELIGIBILITY REQUIREMENTS

This contest is intended for **professionals working in the public sector and in international development.**

No purchase is necessary. To be eligible, you must:

- be currently employed by, or professionally engaged with, a public institution, government agency, development programme or project, international organisation, donor agency, or public-sector partner;
- have responsibilities related to areas such as project or programme management, public administration and governance, procurement, financial management, human resources, or capacity building;
- participate in the contest in a professional capacity; and
- meet any additional eligibility conditions specified in the official contest rules.

A verification of the information provided will be carried out to confirm the winner's eligibility.

BOOST YOUR CHANCES OF WINNING!

Share this contest with your professional network

After submitting your contest entry, you will receive a personalised referral link that you can share with qualified professionals in your network.

For each eligible professional who completes the contest entry form using your personalised referral link, you will receive three additional contest entries.

There is no limit to the number of eligible professionals you can refer.



INNOVATIONS

What's New in 2027

In 2027, our training offer continues to evolve, building on the growing adoption of artificial intelligence and its increasing impact on professional practices. As organisations move beyond initial exploration, the focus is now shifting towards practical application: using AI to enhance decision-making, improve efficiency, and achieve measurable results.

Artificial Intelligence: From Awareness to Action

Following the introduction of AI-focused learning modules in our programmes, we are now moving beyond awareness and exploration to support professionals in applying AI effectively in their daily work.

AI is no longer only a topic of discussion, it is becoming a practical enabler for managers, project teams, and public institutions seeking to optimise processes, strengthen analysis, and make better-informed decisions.

Our updated AI content focuses on real-world applications, including the use of AI tools for strategic thinking, workflow optimisation, knowledge management, and performance improvement. Through practical examples, demonstrations, and guided exercises, participants will learn how to integrate AI responsibly and effectively into their professional environments.

New Seminar: "The AI-Augmented Manager: From Decision to Execution and Measured Feedback"

Artificial intelligence is transforming the way managers analyse information, make decisions, execute strategies, and monitor results. This seminar explores how AI can enhance managerial capabilities throughout the full cycle of decision-making and implementation.

Participants will discover how to leverage AI to improve planning, support evidence-based decisions, streamline execution, and generate meaningful feedback for continuous improvement. Combining practical tools, real-world scenarios, and strategic reflection, the seminar provides managers with actionable approaches to integrate AI into their professional practices.

And a range of new international seminars...

We have also introduced several new training topics available across our global network of training centres.

We invite you to explore our **2027–2028 seminar calendars** — new additions are clearly identified with a **"New"** label next to the seminar prices.

SETYM'S Benefits



Loyalty Programme

Participants

Our Alumni will receive a loyalty bonus certificate, the amount depending on the number of the previous participations in our regular seminars.

Institutions

Organisations and projects that enroll a large number of staff in our seminars can benefit from our special group discount structure. We are pleased to give you more details upon request.



Personalised Customer Service

SETYM's dedicated team assists you during your entire stay. They also accompany you on weekend trips and respond quickly and professionally to your every day needs.



Sightseeing Tours

To make the training experience even more enjoyable and foster stronger ties among participants, SETYM organises weekend tours to various locations of interest near the training centres.







Training Follow-up

If requested, 3 months after your training, a consultant will contact you for coaching on the issues you will have encountered regarding the application of the newly acquired knowledge in your practice.

High-Quality Training Room

SETYM offers modern training rooms designed to provide the best learning environment for its participants. They are located in the heart of vibrant cities, allowing participants to fully enjoy the chosen destination.





Coffee Breaks and Lunches

At the training centers, snacks, refreshments and lunches are served during class days, free of charge.

Our Training Centres

Customer Experience Representative



SORAYA BENITEZ



DISCOVER MONTREAL:
a vibrant business city wrapped in creativity, gastronomy, and global perspectives.

Head Office and Centre in
MONTREAL
(Canada)



Head Office
85, Sainte-Catherine West,10th floor,
Montreal, Quebec, Canada, H2X 3P4

Centre of
KUALA LUMPUR
(Malaysia)

KUALA LUMPUR blends heritage and innovation, making it an essential stop for global professionals.





Central Plaza 26.06
Bukit Bintang,
534 Jalan Sultan Ismail,
0250 Kuala Lumpur, Malaysia

Customer Experience Representative



IZAN

New Destination











Centre of
LONDON
(England)

Enter a city where ambition thrives
— WELCOME TO LONDON.

New Destination

Centre of
KIGALI
(Rwanda)









STEP INTO KIGALI:
a professional hub wrapped in unforgettable beauty.

SETYM's weekend tours provide cultural and intellectual enrichment beyond the classroom.

Register now !

Service Offer in

Project Management

Discover
our Project Management Training Calendar



N : NEW

For detailed course descriptions, please visit
setym.com

International Training Seminars

- **Project Management Planning, Monitoring and Control**
- **Monitoring and Evaluation for Results**
- **AI-Assisted Project Management: from Planning to Execution** N

In-House Training

In addition to the topics offered at our training centres, the following training courses are available on request for a group from your organisation.

- **Project Identification, Preparation and Budgeting**
- **Effective Project Management: Core Skills from Concept to Plan**
- **Audit and Control of Projects and Programmes**

Request
a quote to train your teams



"I wish to express my deep gratitude and complete satisfaction following my participation in the training dedicated to the monitoring and evaluation of projects and programmes. It proved to be of great intellectual and operational value, combining theoretical rigour with practical application. I particularly appreciated the precision of the concepts presented, the quality of the methodological tools provided, the relevance of the applied exercises, and the diversity of experience-sharing among participants. I highly recommend this training to anyone wishing to strengthen their technical skills in this strategic field."

Adibé AWATE
Health Services Manager and Public Procurement Officer – Togo
Participant in the *Monitoring and Evaluation for Results* seminar

Service Offer in

Public Procurement

Discover
our Public Procurement Training Calendar



N : NEW

For detailed course descriptions, please visit
setym.com

International Training Seminars

- **Procurement of Goods and Services: Best Practices**
- **Contract Management: Planning and Monitoring the Execution**
- **Public Procurement Audit and Control**
- **Planning and Delivery of Public-Private Partnerships (PPP)**

In-House Training

In addition to the topics offered at our training centres, the following training courses are available on request for a group from your organisation.

- **Performance-Based Contracting**

Request
a quote to train your teams



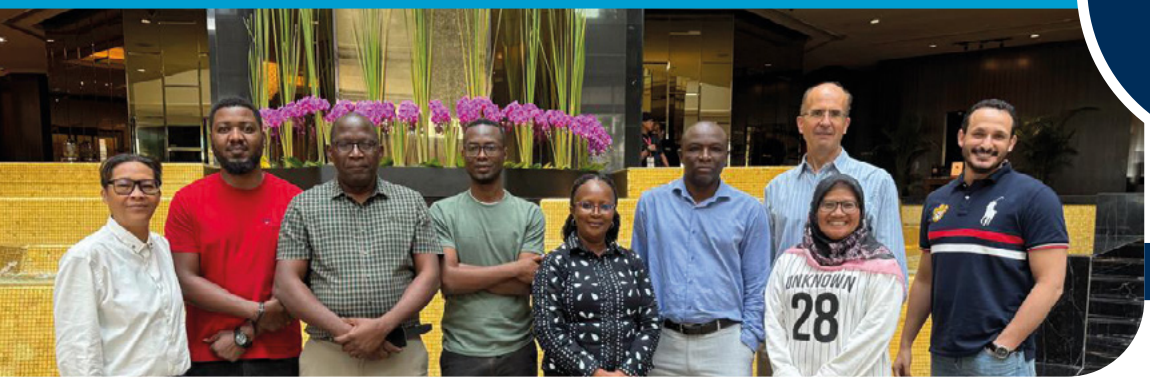
"A constant taste for innovation, the pursuit of performance, the sharpening of skills, placing the trainee at the centre of the educational focus, the refined choice of topics, a strong sense of communication, and targeted technical support – these are the hallmarks of SETYM International. We experienced them, throughout the training dedicated to "Contract Management: Planning and Execution"."

Raymond YUMBA NGOY
Acting Director General – Public Procurement Regulatory Authority (ARMP)
– Democratic Republic of the Congo
Participant in the *Contract Management: Planning and Monitoring the Execution* seminar

Service Offer in

Management and HR

Discover
our Management and HR Training Calendar



N : NEW

For detailed course descriptions, please visit
setym.com

International Training Seminars

- **Leadership: Managing Teams to Achieve Change**
- **Strategic Planning and Decision Making in the Age of AI**
- **The AI-Augmented Manager: From Decision to Execution and Measured Feedback** N
- **Integrated Risk Management in Public Administration and Projects** N
- **Gender and Social Inclusion Mainstreaming in Public Programmes** N

In-House Training

Request
a quote to train your teams

In addition to the topics offered at our training centres, the following training courses are available on request for a group from your organisation.

- **Lean Management & Public Sector: Improving Operational Performance**
- **Human Resources Management and Development**
- **Women in Leadership**
- **Managing and Leading Strategic Communication**
- **International Supply Chain Management**
- **Professional Training of Trainers**
- **Cybersecurity: Prevention, Protection and Defence**



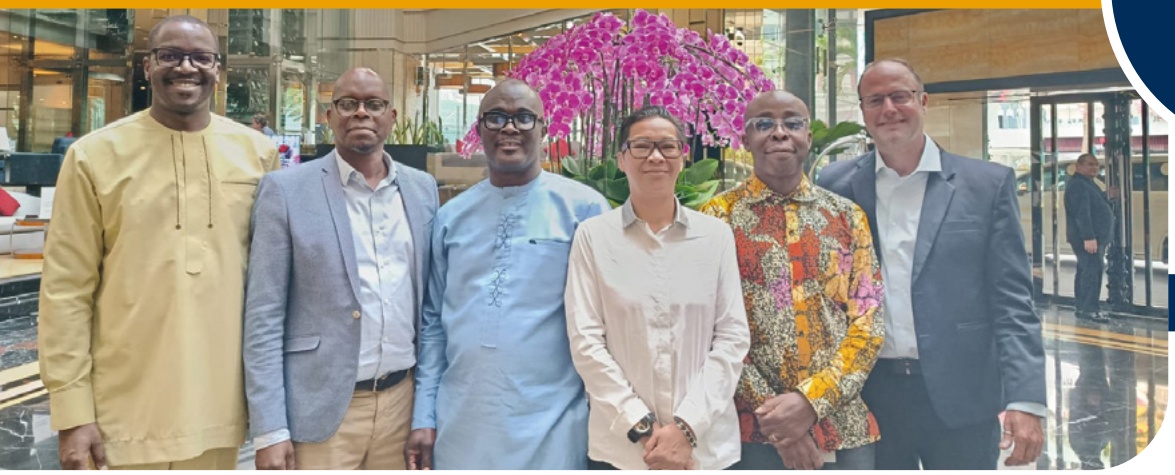
"I thoroughly enjoyed the course. The methodology was excellent, allowing for a deep dive into the subjects covered, which were both relevant and important. What stood out the most for me, however, was the instructor's ability to engage and effectively communicate complex concepts. Their expertise and teaching style made the entire learning experience truly enriching."

Fàbio DINIZ DOS SANTOS
Logistic Officer (Captain) - Brazilian Army – Brazil
Participant in the *Strategic Planning and Decision Making* seminar

Service Offer in

Public Governance

Discover
our Public Governance Training Calendar



N : NEW

For detailed course descriptions, please visit
setym.com

International Training Seminars

- **Results-Based Management (RBM) and Performance Measurements**
- **Financial Management in the Public Sector**
- **Results-Based Management of the Criminal Justice: from Theory to Practice**
- **Public International Law**
- **From Policy to Practice: Strengthening Administrative Governance** N
- **International Financial Reporting Standards (IAS/IFRS)** N



"Sharing my very enriching experience with SETYM International and the training programmes offered. Having completed several modules, I can attest to the quality of the content, the organisation, and the commitment of the trainers. I am always impressed by the clarity of their explanations and the wealth of practical examples. The trainers are not only experts in their field, but they also know how to convey their passion and answer questions with precision.

SETYM International is like a big family, as well as a well-structured platform for sharing personal and professional experiences. Every stage — from selecting the right module based on one's needs, to the organisation of seminars, through registration, reception and integration — is perfectly orchestrated.

The training programmes combine theory and practice, enabling participants to quickly acquire tangible skills. I particularly appreciated the interactive approach, which fosters exchanges and the sharing of experiences among participants. I highly recommend these training programmes to anyone wishing to grow and learn in a stimulating and professional environment. My sincere thanks to the entire SETYM International team for their dedication and expertise!"

Allou Koffi Charles B. AKA
Senior Project Coordinator – CÔTE D'IVOIRE ENERGIES (CI-ENERGIES)
Participant in the *Financial Management in the Public Sector* seminar



"Wow! SETYM never ceases to impress with its outstanding professionalism.

A true after-sales service is ensured following the training I attended in Montreal. Indeed, the staff remain attentive to the feedback of participants once they return to their respective countries — this is something you only find with SETYM International, and very rarely elsewhere.

Moreover, continuous interactivity is maintained and encouraged within the great SETYM family, helping to facilitate the implementation of the knowledge acquired in our respective roles.

For this wonderful experience, I warmly invite my colleagues and any reader not to hesitate in registering, according to their needs, for one of the many exciting modules available on SETYM's website. As for me, I will return as often as possible in order to continue benefiting from the added value that SETYM brings to my personal and professional development."

Guy NZENGELY BONANGA
Head of the Activity Reports Preparation Office – Directorate General of Taxes, DRC
Participant in the *Financial Management in the Public Sector* seminars

In-House Training

Request
a quote to train your teams

In addition to the topics offered at our training centres, the following training courses are available on request for a group from your organisation.

- **Managing Modern Government and Performance-Based Budgeting**
- **PEFA: Framework for Public Financial Management**
- **Mutual Legal Assistance: International Approach to Fight Crime and Terrorism**
- **Doing Business: Reform, Governance and Competitiveness of the Private Sector**
- **Financial Statements Analysis of State-Owned Enterprises and Parastatals**
- **Tax Audit and Fight against Tax Fraud**
- **Customs and Tax: Principles and Management**
- **Public Investment Life-Cycle Management (PIM)**
- **Business Diplomacy and Economic Intelligence**





Services Offered in

Sustainable Development

Discover
our Sustainable Development Training Calendar



N : NEW

For detailed course descriptions, please visit
setym.com

International Training Seminars

- **Environmental and Social Management of Projects and Programmes**
- **Circular Economy and Sustainability** N
- **Climate Change Policy, Adaptation and Resilience Building** N

Request
a quote to train your teams

In-House Training

In addition to the topics offered at our training centres, the following training courses are available on request for a group from your organisation.

- **Climate Change: Designing and Funding Adaptation and Mitigation Projects**
- **Displacement and Involuntary Resettlement of Populations**

Integrated Environmental and social Governance System

THE 21ST CENTURY'S WAY OF MANAGING ENVIRONMENTAL AND SOCIAL ASPECTS OF PROJECTS

SETYM International and its partners have developed an integrated web application that meets management, documentation, communication and transparency standards related to the environmental and social requirements of technical and financial partners (TFP).

The system is based on project management processes and geographic areas. This approach makes it possible to define geographic units in which physical work is to be carried out and to involve stakeholders. These can interact through interactive and dynamic mapping.

FOR YOUR ORGANISATION

IN-HOUSE TRAINING

SEEKING TO ENHANCE YOUR TEAM'S CAPABILITIES?

SETYM International places its recognised expertise at the service of institutions, development initiatives, governments, and funding agencies committed to strengthening the competencies of their teams.

We design bespoke group training programmes tailored to your specific needs and deliver them in the location of your choice — on-site, at one of our international training centres, or in a virtual format.

Our flexible, all-inclusive packages offer an optimal return on investment by enabling you to train a larger number of professionals, without compromising on the quality and rigour of the training provided.



See pages 19 to 24 to

DISCOVER

our training themes available for your organisation.

OR

CONTACT US

To discuss your needs and request a quote
whatsapp +1 (514) 935-5538
or setym@setym.com





FOR YOUR ORGANISATION

TECHNICAL ASSISTANCE SERVICES



Capitalising on our field experience, in-depth understanding of local contexts, and recognised expertise in project management, public procurement, management and human resources, public governance, and sustainable development, SETYM International carries out an increasing number of technical support missions each year.

Whether through direct invitations or competitive bidding processes, public institutions, governments and development partners regularly entrust us with short- and long-term mandates to provide expert assistance.

Our pragmatic, results-driven approach has earned the trust and satisfaction of our clients, donors and beneficiaries across a wide range of assignments.

Our interventions are diverse and may include:

- **Tailor-made and adapted training programmes**
- **Online trainings**
- **Advice and coaching**
- **Project management**
- **Technical assistance**
- **Implementation of an Integrated Environmental and Social Governance System**

Client: **ISLAMIC DEVELOPMENT BANK (IsDB)**
Country: **SAUDI ARABIA**
Year: **2024-2026**

Project Description: Sector-specific training in public procurement – Agriculture, Energy, ICT, Health, and Education.

As part of this mandate, SETYM International designed and delivered a distance learning programme for 69 IsDB executives. The objective was to strengthen their procurement skills across five strategic sectors.

Each sectoral module lasted one week and combined synchronous sessions, individual assignments, case studies, and pre- and post-training assessments. The interactive and tailored andragogical approach allowed participants to build practical knowledge on procurement methods, regulatory frameworks, technical specifications, and contractual strategies specific to each sector.

The training took place over five weeks and was delivered by a team of experts led by a specialist in public procurement audit and control.

Client: **CENTRAL BANK OF CONGO (BCC)**
Country: **DEMOCRATIC REPUBLIC OF CONGO**
Year: **2025**

Project Description: Training curriculum and support for the implementation of an AML/CFT framework.

As part of its compliance strategy with FATF recommendations, the Central Bank of Congo (BCC) engaged SETYM International to design and deliver a structured four-phase training programme for supervisors from the Banking Supervision Department. The initiative aimed to strengthen the BCC's institutional capacity to prevent money laundering and the financing of terrorism, equipping its teams with practical tools and methodologies adapted to their context.

The curriculum combined in-person and online sessions, and covered the following key areas:

- **Understanding AML/CFT obligations and FATF recommendations;**
- **Designing a risk mapping system and appropriate monitoring tools;**
- **Developing a practical guide for supervisory missions;**
- **Supporting the drafting of the Mutual Evaluation Report (MER).**



« Hello, I'm **Radia El Hallam**, Business Development Coordinator at SETYM International.

I joined SETYM in 2022, first supporting our English-speaking clients remotely from Guinea, before moving to our headquarters in Montreal in 2024. With a background in international education and business administration, I am passionate about helping professionals strengthen their leadership and management skills.

Today, I work closely with partners and clients across Africa, Asia, Eastern Europe and the Carribbean to design impactful training programmes, provide tailored solutions, and build lasting relationships. Please feel free to contact my team or myself — we will be delighted to support your professional development goals and guide you towards the training programme that best suits your needs. »

RADIA EL HALLAM
Coordinator
East and Southern Africa, Asia and Caribbean

setym@setym.com – 1 (514) 935-5538

www.setym.com



SUPPORT TO PUBLIC PROCUREMENT PROFESSIONALISATION

SETYM International supports governments, public institutions and development organisations in strengthening their public procurement systems and building the professional capacities of procurement practitioners.

Through tailored training programmes, support for the development of national certification frameworks, train-the-trainer initiatives and advisory services, SETYM International contributes to the professionalisation of public procurement by promoting effective governance, transparency, efficiency and value for money in the management of public resources.

Our interventions cover key areas such as procurement planning, regulatory frameworks, procurement methods, contract management, e-procurement, risk management and the development of institutional procurement capacities.

By combining international expertise with practical approaches adapted to local contexts, SETYM International helps organisations improve procurement performance and develop the skills required to meet today's public sector challenges.

Client: **PUBLIC FINANCE GOVERNANCE SUPPORT PROJECT (PAGFIP)**
Country: **CAMEROON**
Year: **2026**

Project Description: Training of Trainers and Development of Public Procurement Training Tools

To sustainably strengthen the capacity of Cameroon's public administration in public procurement, the Public Procurement Regulatory Agency (ARMP), with support from the Public Finance Governance Support Project (PAGFIP) financed by the African Development Bank (AfDB), implemented a comprehensive professionalisation programme for procurement practitioners.

The programme included the training, accreditation and coaching of 30 Professional Training Managers (MSFP®), the training of five training monitoring and evaluation specialists, support for the development of a national professional procurement certification, and the creation of integrated training materials hosted on the Pridesoft learning platform to ensure long-term sustainability for future cohorts.

Client: **PUBLIC PROCUREMENT REGULATORY AUTHORITY (ARCOP)**
Country: **CÔTE D'IVOIRE**
Year: **2023-2025**

Project Description: Accreditation of 500 Procurement Specialist Managers (MSPM®) from the staff and executives of the Public Procurement Regulatory Authority (ARCOP), strengthening national public procurement capacities and consolidating Côte d'Ivoire's position as an African reference in public procurement professionalisation.



TESTIMONIES

I had the opportunity to attend the "Strategic Planning and Decision Making" course offered by SETYM International, and it was an outstanding experience. The content was carefully structured, combining theory and practice in a balanced and highly applicable way to the public sector context.

A special highlight goes to Professor Mark Hollingworth, who delivered the course with excellence. His clear teaching style, combined with deep expertise on the subject, turned a complex topic into accessible, dynamic, and highly relevant learning. I strongly recommend both SETYM International and Professor Mark Hollingworth for the excellence and quality of this training program.



Mr. Orlando José MACHADO JUNIOR
Logic Officer (Colonel) – Brazilian Army – Brazil
Participants of the *Strategic Planning and Decision Making training* seminar, held in 2025





"Undoubtedly, SETYM International Inc. is a global giant in international training seminars and webinars, specialising in capacity building, project management, and development support for governments, private entities, and international organisations. In June 2012, I had my first ever professional training in results-based monitoring and evaluation in Montreal, Canada, under the expert tutelage of SETYM International Inc. More than a decade later, I had another memorable opportunity of attending a professional training in strategic management and decision making, facilitated by SETYM International Inc. in Dubai, United Arab Emirates. Following my participation in the aforementioned training programmes, I write to share my experience regarding the trainings facilitated by SETYM International Inc., for which I was privileged to be a participant. My review is structured under four main thematic areas: facilitation, course content, coordination, and satisfaction.

1. FACILITATION: The facilitators of both training programmes demonstrated a high level of knowledge and expertise in the subject matter. Their ability to address questions and provide insightful answers was commendable. The facilitators effectively engaged participants through discussions, group activities, and real-world examples. Clarity of communication by the facilitators was highly encouraging, using a variety of teaching methods – slides, videos, and interactive activities – to cater to different learning audiences and socio-cultural orientations.

2. COURSE CONTENT: The course content for both trainings was highly relevant to my professional needs. It addressed current trends and challenges in the industry. The materials were well-structured, covering a broad range of topics in sufficient detail, and struck a balance between theory and practical application. The training included numerous case studies, role-playing exercises, and hands-on activities that allowed me to immediately apply the concepts learned.

3. COORDINATION: Communication before the training was clear and efficient, with detailed information provided on schedules, locations, and expectations. The training venues in Dubai and Montreal were suitable and conducive to learning. They were comfortable and equipped with the necessary technology, such as projectors and sound systems.

4. SATISFACTION: My overall training experience can be rated as highly satisfactory because my expectations were met, and in some cases exceeded. Thanks to the knowledge and skills acquired from the results-based monitoring and evaluation training (among others), today, I head the Monitoring and Evaluation Department of the Research, Policy, Monitoring and Evaluation Directorate of Ghana's National Health Insurance Authority. I feel more confident in applying the training content to my daily roles and responsibilities, and I strongly believe that the training provided good value for money for me and for my organisation."

Mr. Abass SULEYMANA
Deputy Director - National Health Insurance Authority (NHIA) – Ghana
Participants of the *Result-Based Management (RBM) and Performance Measurements* seminar, held in in 2012
and *Strategic Planning and Decision Making* seminar, held in 2024

TRUSTED BY ORGANISATIONS WORLDWIDE

International Organisations

- African Capacity Building Foundation (ACBF)
- African Development Bank (AfDB)
- Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)
- Inter-American Development Bank (IDB)
- International Committee of the Red Cross (ICRC)
- International Fund for Agricultural Development (IFAD)
- Islamic Development Bank (IsDB)
- Millennium Challenge Corporation (MCC)
- United Nations Children's Fund (UNICEF)
- United Nations Development Programme (UNDP)
- World Bank
- World Food Programme (WFP)

Angola

- Ministry of Agriculture and Forestry
- Ministry of Education
- Ministry of Energy and Water (MINEA)
- Ministry of Health

Azerbaijan

- Agency for Agro Credit and Development

Bangladesh

- Ministry of Environment and Forests (MOEF)
- Ministry of Health and Family Welfare
- Bangladesh Bank

Barbados

- Prime Minister's Office

Botswana

- Ministry of Finance and Economic Development (MFED)
- Ministry of Land Management, Water and Sanitation Services

Brazil

- Brazilian Army

Cambodia

- Chea Sim University Of Kamchaymear
- Ministry of Education, Youth and Sports

Cameroon

- Bank of Central African States (BEAC)
- Cameroon Civil Aviation Authority (CCAA)
- Central African Forest Commission (COMIFAC)
- Support Council for the Implementation of Partnership Contracts (CARPA)
- Electricity Development Corporation (EDC)
- Ministry of Water and Energy (MINEE)
- Ministry of Economy, Planning and Regional Development (MINEPAT)
- Organization for the Coordination of the Fight Against Endemic Diseases in Central Africa (OCEAC)
- Center for International Forestry Research (CIFOR-ICRAF)

Canada

- African Entrepreneurs and Professionals Network (REPAF)
- Chamber of Commerce of Metropolitan Montreal (CCMM)

Eswatini

- Ministry of Health
- Ministry of Housing and Urban Development

Ethiopia

- AAWSA Water and Sanitation Development and Rehabilitation Project Office
- Addis Ababa Water and Sewerage Authority (AAWSA)

Georgia

- Ministry of Regional Development and Infrastructure
- United Water Supply Company of Georgia LLC (UWSCG)

Ghana

- Bank of Ghana
- ECOWAS Regional Electricity Regulatory Authority (ERERA)
- Ghana Highway Authority (GHA)
- Ghana Revenue Authority (GRA)
- Ministry of Energy and Green Transition
- Ministry of Roads and Highways (MRH)
- National Health Insurance Authority (NHIA)

Indonesia

- Ministry of Finance
- Statistics Bureau - Badan Pusat Statistik

Jamaica

- Ministry of National Security (MNS)

Kazakhstan

- Central Asian Regional Environmental Centre (CAREC)

Kenya

- Kenya Electricity Generating Company Limited (KenGen)
- Kenya Electricity Transmission Company Ltd. (KETRACO)
- Kenya Power and Lighting Company Limited (KPLC)
- Ministry of Agriculture and Livestock Development
- Ministry of Energy
- Ministry of Lands, Public Works, Housing, and Urban Development
- The National Treasury and Economic Planning

Lao People's Democratic Republic

- Ministry of Energy and Mines
- Ministry of Industry and Commerce (MOIC)

Lesotho

- Ministry of Trade and Industry, Cooperatives and Marketing

Liberia

- Civil Service Agency (CSA)
- Ministry of Health

Malawi

- Northern Region Water Board (NRWB)
- The Public Private Partnership Commission

Maldives

- Ministry of Finance and Treasury

Nigeria

- Economic Community of West African States (ECOWAS)
- Federal Ministry of Finance (FMF)
- Nigerian Communications Commission (NCC)

Pakistan

- Government of Sindh
- Sindh Irrigation and Drainage Authority (SIDA)

Papua New Guinea

- Department of Commerce and Industry
- Department of National Planning and Monitoring (DNPM)

Philippines

- Department of Agriculture
- Department of Public Works and Highways (DPWH)

Rwanda

- Ministry of Agriculture and Animal Resources (MINAGRI)
- Rwanda Biomedical Center (RBC)

Romania

- Ministry of Water and Forests

Sierra Leone

- Ministry of Finance (MOF)
- Ministry of Mines and Mineral Resources
- Ministry of Works and Public Assets (MoWPA)

Somalia

- Ministry of Finance

Sudan

- National Bureau of Statistics (NBS)

Tajikistan

- Ministry of Finance
- State Tax Committee
- The State Committee for Investment and State Property Management of Tajikistan (SCISPM)

The Gambia

- Gambian Agency for the Management of Public Works (GAMWORKS)
- National Water and Electricity Company Ltd. (NAWEC)
- Ministry of Health

Timor-Leste

- Ministry of Public Works, Transport and Communications

Uganda

- Ministry of Finance, Planning and Economic Development
- Ministry of Justice and Constitutional Affairs
- Uganda Cancer Institute
- Uganda Revenue Authority (URA)

United Republic of Tanzania

- Bank of Tanzania (BOT)
- Ministry of Lands, Housing and Human Settlements Development
- Ministry of Water
- Tanzania National Roads Agency (TANROADS)
- Tanzania Revenue Authority (TRA)

Uzbekistan

- Ministry of Health

Zambia

- Kafue Gorge Lower Power Development Corporation (KGLPDC) Ltd
- Ministry of Finance and National Planning
- Road Development Agency (RDA)
- ZESCO Limited



Teaching People to Lead

SETYM International Canada

Training Programme

A complete training programme that covers knowledge, skills and tools for managing international development projects, and provides key competencies to public officers in developing and emerging countries.

- International training seminars held in our training centres in Montreal (Canada), Kuala Lumpur (Malaysia), London (England) and Kigali (Rwanda).
- In-House Training: Tailor-made, On-site and Online Training.



Our Service Offer

Our pragmatic and results oriented approach allows us to successfully execute:

- Technical Assistance Mandates
- Support to Public Procurement Professionalisation
- Implementation service of an Integrated Environmental and Social Governance System (IESGS)



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