



Lean Management & Public Sector: Improving Operational Performance

Operational Excellence is a mindset that encompasses specific techniques, tools and principles for creating continuous improvement within an organisation. It is a journey of applying suitable approaches and techniques to the right process. When this happens successfully, the ideal work culture that emerges will allow the creation of an atmosphere of an autonomous and committed team in favor of the development of the organisation. Fighting the enemy of quality "Variations & Defects"

This seminar aims at helping participants implementing the Lean culture in the organisation to ensure the performance and sustainability of our client's growth.



TARGET AUDIENCE:

- **Public Contractors**
- **Project Coordinators or Project Manager**
- **Administrative Directors**
- **Public Officials of Project Unit**
- **Administrative Executives**
- **Auditors, Controllers, Managers, Members of PPP Units**
- **Administrative Efficiency Department**

DURATION: 2 weeks

SEMINAR TOPICS

- **Introduction:** Operational Excellence projects around Lean Management are increasingly deployed within organisations, in order to develop their competitiveness.
- **Lean Management Foundations and Tools:** Origins, development and structuring of the Lean system. Presentation of the house of Lean and the main tools.
- **Simulation "Lean approach":** Define the Value. Identify the value chain. Obtain a continuous flow. Strive for perfection: continuous improvement.
- **Methods & Levers of a Lean implementation:** Lean thinking & Lean principles. Identify, understand and support resistance to change. Advanced problem solving methods. Exchanges, analysis and implementation from concrete cases brought by the participants.

PRACTICAL OBJECTIVES

- ✓ **Understand** the specificity & foundations of Lean.
- ✓ **Master** Lean Tools & Techniques
- ✓ **Manage** continuous improvement projects
- ✓ **Drive** change and transformation
- ✓ **Implement** the culture of operational excellence

