

COVID-19 IMPORTANT INFORMATION



SETYM Canada
International
setym.com

85, SAINTE-CATHERINE OUEST, 10^E ÉTAGE
MONTRÉAL, QUÉBEC, CANADA H2X 3P4
+1 (514) 939-2200 | SETYM@SETYM.COM

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Dear clients and partners,

Since the start of this health crisis, SETYM International's team has been attentive to the development of the situation and wishes to reassure its customers and partners: your health, safety and well-being are of the utmost importance for us.

The COVID-19 pandemic has spared no geographic area, and all countries are feeling the impacts. The end of lockdown has started a few weeks ago depending on the country, but we are not immune to a second wave. Moreover, in recent days, we have seen some increases in contamination. Despite the opening of different borders, the travel conditions remain uncertain and the modalities are different from one country to another. In this unpredictable context, we adapt our decisions and our programming.

We are taking steps to ensure we serve our customers in a safe and responsible manner

Currently, we are planning to **only maintain some training sessions planned in Kuala Lumpur in November and December 2020**. If you were already registered to one of the cancelled or rescheduled training seminars, our customer service will contact you.

Webinars and online training seminars

Many of you keep in touch with us during this crisis period through our webinars. Replays are also available on our social networks ([Facebook](#) and [LinkedIn](#)) and on our [website](#). This way, SETYM International wishes to continue its positive support to your professional career and to the success of the development projects you are involved in.

For 2021, in addition to our seminars in our centers, we are also preparing an online training offer that will be sent to you this fall.

We remain available and will keep you informed

We will keep the communication open and continue to inform you on the changes to our 2020-2021 calendars, as well as on the measures taken to offer you our services under the best possible conditions. However, we would like to inform you that **our training courses remain open to registrations**. Customer services lies at the heart of our company, so you can continue to contact us by phone (+1-514-939-2200) and email (setym@setym.com).

We would like to thank you for the trust you have placed in us. We look forward to resuming our collaboration with you as soon as possible.

Warm regards,

Larbi Bennouna

Chief Executive Officer

SETYM International