

MONTREAL KUALA LUMPUR DUBAI



# TRAINING PROGRAMME



SETYM is accredited by Emploi-Québec no 0050295





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### TRAINING COURSES

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- Head Office and Center in Montreal
- Center in Kuala Lumpur
- Center in Dubai

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- Procurement of Goods and
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- Planning and Delivery of P
- Contract Management: Pla

#### **On-Request Training Cou**

### Management and

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- Leadership: Managing Tea

### **On-Request Training Cou**

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#### International Training Se

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• Environmental and Socia

**On-Request Training Cou** 

Environmental and Social Management System

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# WORD FROM THE **CHIEF EXECUTIVE** OFFICER



Larbi Bennouna M. Sc., MBA, PMP

### Dear partners and clients,

It is my esteemed privilege to present to you our comprehensive management training programme for the year 2024.

First and foremost, allow me to express my deepest gratitude to our dedicated team, whose exceptional talent, unwavering commitment, and passionate drive have enabled our institution to reach the milestone of 35 years devoted to international development. Their unparalleled expertise and relentless pursuit of excellence have played a pivotal role in establishing us as a leader in our field.

For over 35 years, we have spared no effort in contributing to capacity building and enhancing individual and institutional performance to support emerging and developing countries in establishing better governance for the benefit of their citizens.

Our catalog is a testament to our ongoing commitment to excellence and innovation. It showcases our wide range of training programs and technical support services, designed to meet the highest demands of our clients. Whether you are seeking specialized training, strategic consulting services, or cuttingedge technological solutions, you will find all that you are looking for in our 2024 catalogue.



We have also placed special emphasis on sustainability and social responsibility in development projects. Both in our internal practices and in our training programs, we draw inspiration from the United Nations' Sustainable Development Goals (SDGs). You may have noticed that our catalog has been 100% digital for the past 3 years, significantly reducing our carbon footprint by eliminating the use of paper and overseas shipping. Through our actions, we aspire to have a positive impact on local communities and remain dedicated to contributing to a better future for all.

I would like to extend my heartfelt gratitude to our valuable partners and clients for their unwavering trust in SETYM International. Your support and loyalty are the primary sources of motivation for our team, and we commit to exceeding your expectations on every occasion.

On behalf of our entire team, I wish you an enriching experience during your participation in one of our international seminars. Rest assured that we will be there to accompany you at every step of your journey.

Thank you once again for your trust.

Best regards,



## MISSION

To contribute to performance improvement in development projects and public institutions through better management of resources and capacity building.

To be part of our participants' professional success by sharing our knowledge and expertise.

## VALUES

- Unanimously recognized excellence and professionalism.
- Human relationships and a tradition of hospitality.
- Openness to the world and respect for cultures.
- Promotion of shared experiences and a spirit of collaboration.
- Commitment to the satisfaction of our customers with respect for professional ethics and transparency.

## VISION

To remain the recognized leader in capacity building by offering practical and innovative training programmes.

To be a skilled partner in change management and to be of assistance in the implementation of development projects.

# **COMPANY** BACKGROUND

#### PARTNER OF YOUR PROFESSIONAL SUCCESS FOR MORE THAN 35 YEARS

Founded in 1988, SETYM International is a Canadian company specializing in capacity building. SETYM is an internationally renowned market leader. The company capitalizes on the expertise and experience of several distinguished partners and experts.

### TRAINING PROGRAMME

SETYM, whose trainings are accredited by the Government of Quebec (Canada) and by SOFEDUC, has developed a coherent set of training seminars aimed at project development managers (coordinators), their administrative teams and civil servants in emerging and developing countries. These training programmes are linked so as to meet the management needs of governments, major donors and development aid agencies.

**Project Management** Public Procurement Management and Organisation Public Governance Sustainable Development

### International Training Seminars

Each year, more than 1,000 participants come together at our training centers in Montreal (our Canadian head office), Kuala Lumpur (Malaysia), Dubai (United Arab Emirates), Marrakesh (Morocco) and Abidjan (Republic of Côte d'Ivoire). Choosing SETYM means enjoying unparalleled hospitality while you gaining new knowledge and sharing experiences with your peers and our experts all while enjoying tourist attractions around our training centers.

### **On-Request Training Course**

Upon request, SETYM experts can develop training tailored to the specific needs and context of the project or institution. These courses can be delivered in our centers, in your country or online.

### **SERVICES**

#### **Technical Assistance**

Our pragmatic and results-oriented approach has enabled us to succeed in our technical assistance missions to the satisfaction of our clients, donors and beneficiaries.

### Virtual Events Management

Tailor-made support service in the organization of your online events (webinar, training, conference, colloquium, general assembly): from technical support to turnkey solutions.

### Technology in Support of Projects:

#### Environmental and Social Management System

SETYM International and its partners have developed an integrated web application that meets management, documentation, communication and transparency standards related to the environmental and social requirements of technical and financial partners (TFP).

# OUR TEAM







JOHANNE ST-ONGE



MARTIN MALTAIS Ph.D., M.A., B.Ed.

LARBI BENNOUNA M. Sc., MBA, PMP Chief Executive Officer

JEAN-MICHEL DELAGRAVE M. Sc., PMP Director of Professional



LUCIE LECLERC-POWELL C.M.A, CPA, BAA



CUSTOMER SERVICE.

BUSINESS

DEVELOPMENT AND

ADMINISTRATION



INGRID MARTIN Senior Coordinator North and West Africa

PRISCONNALID Fraining Progran Advisor Central Africa. Madagascar and Hait

Coordinator





MAXIME BONNEVILLE





HUSSEIN BAALBAKI



JEAN-LUC SIRUGUET M. Sc., Eng.



MICHEL SIGAUD D.E.S.S





STEVE FORGET



ALAIN PAQUET



GUÉZODJÈ



MURIELLE BOUCHER

M.Eng., EMBA

HASSAN AZROUR





MBA, PMI



Ph.D., PMP



JOSHUA ZAATO



DENIS JULIEN RΔΔ



M. Sc.



L.L.M., PMF



PATRICIA LAPOINT M.A.P. PMF



CHAABANI



JULIE ROLLINGE



LEBRUN-JULIEN, PMP Development and Marketing Coord



ADIA BERKANE. B. COMM. Training Program



VALÉRIE BEAUDOIN-LOYER Marketing and



CLÉMENCE LAFITTE Assistant



FLORIANE FERLET Assistant



ISABELLE GARCEAU Administrative & **Financial Controlle** 



JONATHAN ARCOUETTE IT Services Coordinate



INTERNATIONAL TRAINING SEMINARS

### TITLE

DURATION CODE DATES



TITLE

### MONTREAL, CANADA

Planning and Delivery of Public-Private Partnerships (Pl

**Public Financial Management** 

Leadership: Managing Teams to Achieve Change

## KUALA LUMPUR, MALAYSIA

Project Management, Monitoring and Control	2 weeks	PCPAK1	May 6 to 17, 2024	US\$ 5 500
Results-Based Management (RBM) and Performance Measurements	2 weeks	GPRAK1	June 10 to 21, 2024	US\$ 5 500
Procurement of Goods and Services: Best Practices	2 weeks	PDMAK1	June 10 to 21, 2024	US\$ 5 500
Environmental and Social Impact Management	2 weeks	EEIAK1	June 10 to 21, 2024	US\$ 5 500
Contract Management: Planning and Monitoring the Execution	2 weeks	GCDAK1	July 15 to 26, 2024	US\$ 5 500
PEFA: Framework for Public Financial Management	2 weeks	PEFAK1	July 15 to 26, 2024	US\$ 5 500
Strategic Planning and Decision Making	2 weeks	EXEAK1	November 18 to 29, 2024	US\$ 5 500
Public Procurement Audit and Control	2 weeks	AMPAK1	November 18 to 29, 2024	US\$ 5 500
Project Management, Monitoring and Control	2 weeks	PCPAK2	December 2 to 13, 2024	US\$ 5 500
Procurement of Goods and Services: Best Practices	2 weeks	PDMAK2	December 2 to 13, 2024	US\$ 5 500

**DUBAI, UNITED ARAB EMIRATES** 

**Public Procurement Audit and Control** 

Leadership: Managing Teams to Achieve Change

Monitoring and Evaluation for Results

Do not hesitate to contact

our customer service team for any question

regarding registration, visa, payment, etc.

WhatsApp +1 (514) 939.2200 or setym@setym.com

REGISTER

CLICK ON THE COURSE TITLE TO OPEN THE ONLINE REGISTRATION FORM.





PPP)	2 weeks	MPPAM1	August 5 to 16, 2024	US\$ 5 500
	2 weeks	GBFAM1	August 5 to 16, 2024	US\$ 5 500
	2 weeks	GEPAM1	August 5 to 16, 2024	US\$ 5 500

2 weeks	AMPAI1	September 30 to October 11, 2024	US\$ 5 500
2 weeks	GEPAI1	September 30 to October 11, 2024	US\$ 5 500
2 weeks	DISAI1	September 30 to October 11, 2024	US\$ 5 500





# SETYM BENEFITS

#### OVER THE YEARS, WE HAVE ESTABLISHED OUR STATUS AS A WORLD RENOWNED CONSULTANCY COMPANY

and we have built our reputation on constantly updated curricula, a focus on practice and interaction with the participants, as well as on our special customer service support and hospitality.



### **RECOGNIZED TRAINING**

The excellence of our training is recognized by the Government of Quebec (Canada) and by SOFEDUC.

### **GIFT CERTIFICATE**

Participants who attend our regular calendar seminars will receive a gift certificate to support their work related Information and Communications Technology needs.

### LOYALTY PROGRAMME

### Participants

Our Alumni will receive a loyalty bonus certificate, the amount depending on the number of the previous participations in our regular seminars.

### Institutions

Organizations and projects that enroll a large number of staff in our seminars can benefit from our special group discount structure. We are pleased to give you more details upon request.



### TRAINING FOLLOW-UP

If requested, 3 months after your training, a consultant will contact you for coaching on the issues you will have encountered regarding the application of the newly acquired knowledge in your practice.

### **COFFEE BREAKS AND LUNCHES**

At the training centers, snacks, refreshments and lunches are served during class days, free of charge.



### UNRIVALED CUSTOMER SERVICE

Our dedicated team will assist you throughout the registration and preparation process. The team will be there every step of the way until you achieve your training goals. Every year, SETYM is trusted by more than 1,000 professionals.

### SIGHTSEEING TOURS

In order to make the training experience even more enjoyable and foster ties among participants, SETYM organizes weekend tours to various locations of interest near the training centers.





### PERSONALIZED CUSTOMER EXPERIENCE

SETYM's dedicated team assists you during your entire stay. They also accompany you on weekend trips and respond quickly and professionally to your every day needs.







# **OU**R **AP**PROACH

**ORIENTED TOWARDS PRACTICE AND** INTEGRATION **OF YOUR LEARNING** IN YOUR PROFESSIONAL REALITY





### PRACTICE **ORIENTED**

SETYM's training seminars focus through a training-consulting approach on practice and skills learning. Almost 60% of the seminar is reserved for applications (exercises, case studies, skills development, use of project management software, etc.). In order to fully capitalize on their training opportunity, participants are invited to bring documentation of the project they are involved in, and relevant to the specific course attended. Our consultants strive to adapt general concepts to the participants' specific situations.

## TRAINING MATERIAL

SETYM provides each participant with a comprehensive set of learning tools, including the reference texts and additional documents, both in hard and soft copy. During most of the seminars participants will use the IT equipment we put at their disposal (laptops, projectors, audio-video equipment and unlimited Internet access).



### TRAINING **SCHEDULE**

Training seminars held in Montreal, Kuala Lumpur and Dubai take place five days a week (Monday through Friday) six hours per day.

Daily coffee and lunch breaks are offered, resulting in friendly exchanges between participants, trainers and SETYM staff. Weekends are spent on sightseeing excursions led by our local teams.



### TRAINING CERTIFICATE

At the end of the seminar, SETYM hands out a Training Certificate to each participant. To receive the Certificate, the participants must attend all the modules of the course they registered to and comply with all academic requirements.

If an event beyond the participant's control results in a justified delay in starting the course or incomplete attendance in the seminar, without impact on skills acquisition, the reduced attendance period will be reflected in the certificate; however, full payment is still required.

### **OUR TRAINING CENTERS**

Head Office and Center in MONTREAL (CANADA)









**Customer Experience** REPRESENTATIVE









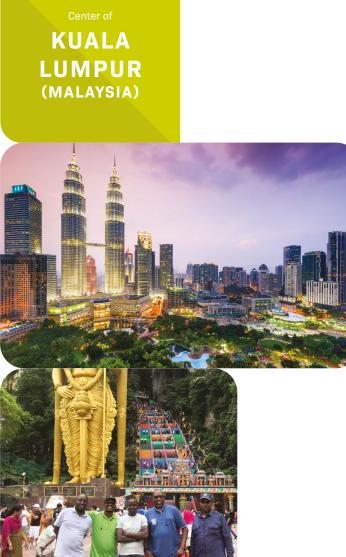
**Head Office** 85, Sainte-Catherine West, 10th floor, Montreal, Quebec, Canada, H2X 3P4



DUBAI (UNITED ARAB **EMIRATES**)

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## **Customer Experience** REPRESENTATIVE



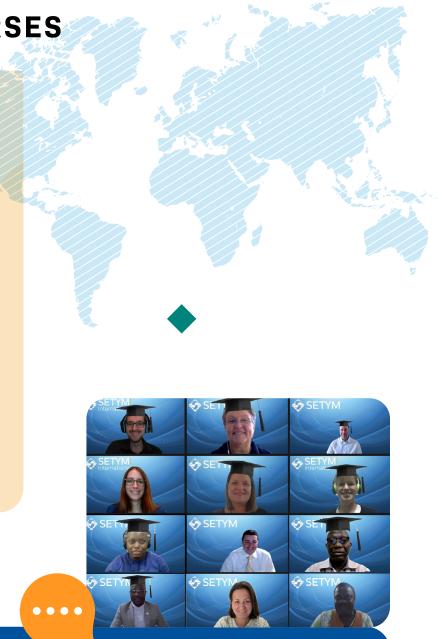
# **ON**-REQUEST **TRAINING COURSES**

### TAILOR-MADE AND **ON-SITE TRAINING COURSES**

SETYM International has a long track record in organizing tailor-made seminars. At the request of institutions, development projects, governments or donors, all the training programmes offered in this brochure can be delivered in your country or agreed upon venues of your choice, at any time and adapted to your specific needs. This solution allows you to train the maximum allowed number of people in a most cost-effective way.

### **ONLINE TRAINING COURSES**

Our online training courses are available on request. Flexible and well-paced, the training sessions are carried out in the most interactive way possible through a combination of approaches and tools: virtual sessions, e-learning, coaching and collaboration.



# **TECHNICAL AS**SISTANCE



Building on our experience on the ground, our in-depth knowledge of local realities and our expertise in project management, public procurement, management and organisation, public governance and sustainable development, we carry out more and more technical support missions every year.

By invitation or tender, public institutions, governments and donors give us short or longterm mandates to intervene as experts. Our pragmatic and results oriented approach has enabled us to succeed in our technical assistance missions to the satisfaction of our clients, donors and beneficiaries.

Our interventions are varied and can take many forms:

- Tailor-made and adapted training programmes
- **Online trainings**
- Advice and coaching
- Project management
- Technical assistance
- **Environmental and social management**
- System implementation

### **RECENT ACHIEVEMENTS**

#### ISLAMIC DEVELOPMENT BANK (ISDB)

Online training on Procurement Training for Trainers

#### BANGLADESH

Ministry of Environment and Forests (MOEF), Training seminar in Procurement: **Best Practices** 

#### MOZAMBIQUE

Ministry of Transport and Communications, Training seminar in Results-Based Management (RBM) and Performance Measurements

#### KENYA

Ministry of Energy, Customized Training in Project Management

# MANAGEMENT **OF VIR**TUAL **EVENTS**

Based on our experience with the organization of virtual events, we now offer a tailor-made support service for your online events. **CONTACT US TO DISCUSS** YOUR PROJECTS!

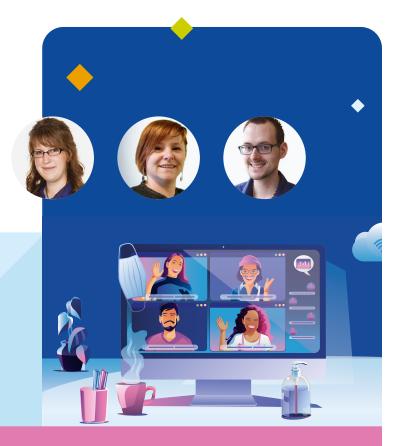
#### PREPARATION

### **EVENT MANAGEMENT**

- Advertising: creation and hosting of a registration landing page to the event;
- Advertising: management of email invitations and reminders;
- Creation of a personalized Zoom User Guide;
- Registrations monitoring;
- Coordination of speakers and pre-event tests;
- Recording, editing and broadcasting of video clips in preparation of the event, if applicable.

#### They trusted us:

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### **EVENT FOLLOW-UP**

- Provision of a Zoom platform;
- Access and security management;
- Animation and moderation of the meeting (questions and answers);
  - Poll management;
  - Breakout Rooms management, if applicable;
  - Recording;
  - Technical support for a smooth running.

- Animation of a feedback meeting (assessment of achievements);
- Final report (participation statistics, indexing of questions andanswers, etc.)
- Video editing of the event;
- Hosting of videos.









# PROJECT MANAGEMENT

FOR DETAILED COURSE DESCRIPTIONS, PLEASE VISIT WWW.SETYM.COM

### International Training Seminars

- Project Management, Monitoring and Control
- Monitoring and Evaluation for Results



Emelda Odhiambo Project Manager, Kenya Participant of a training seminar in Project Management, Monitoring and Control

**"THE TRAINING HELPED ME TURN THE IDEAS THAT** I ALREADY HAVE INTO INNOVATIONS. WE USE TO **OUTSOURCE TOOLS AS MS PROJECT, AND I CAN NOW INTERPRET AND USE IT. I AM VERY SURE THAT I AM GOING** TO BE A BETTER PROJECT MANAGER WHEN I GO BACK TO KENYA. THE FACILITATORS ARE VERY PASSIONATE AND THEY HAVE WHAT IT TAKES TO TRAIN. I AM GOING TO COME AGAIN NEXT YEAR FOR ANOTHER TRAINING."



Balla Kaandeh Programme Manager, The Gambia Participant of a training seminar in Project Management, Monitoring and Control

"WHAT I LIKE THE MOST ABOUT SETYM IS THE FACT THAT THE TRAININGS ARE WELL STRUCTURED, ADEQUATE AND **RESPOND TO THE NEEDS OF ALL PROGRAMME MANAGERS** (...) IT IS MY SECOND TIME HERE AND I CHOSE TO COME BACK BECAUSE IT IS ONE OF THE BEST INSTITUTIONS. I HAVE LIVED IT, I HAVE LEARNED AND SEEN IT FOR MYSELF, AND I AM URGING EVERYONE TO COME TO SETYM. NOT ONLY YOU ARE LEARNING, BUT THE STAFF ALSO MAKES YOU FEEL VERY COMFORTABLE."

### **On-Request Training Courses**

- Project Identification, Preparation and Budgeting
- Effective Project Management: Core Skills from Concept to Plan
- Advanced Multiproject Management and Support Systems
- Design and Implementation of Monitoring and Evaluation Systems
- PMP<sup>®</sup> Exam Preparation Boot Camp
- Project Guidance
- Project Team Management
- Project Implementation: Planning, Scheduling and Control
- Project Planning, Scheduling and Intranet Project Management
- Project Management Offices (PMO's), Programme Management and Maturity Models
- Audit and Control of Projects and Programmes
- Review of Projects and Programmes and Completion Processes
- Environmental and Social Impact Management







# PUBLIC PROCUREMENT

FOR DETAILED COURSE DESCRIPTIONS, PLEASE VISIT WWW.SETYM.COM



Sié Philippe Aimé PALENFO, Directeur du Partenariat Public-Privé, Burkina Faso Participant au séminaire en Financement de projets en mode partenariats public-privé (PPP)

**"SETYM CAME HIGHLY RECOMMENDED BECAUSE THE CONTENT OF THE** TRAINING IS QUITE EXHAUSTIVE, AND THE CONSULTANTS ARE VERY **KNOWLEDGEABLE IN THEIR VARIOUS** DOMAINS.THE DELIVERY METHODS ARE VERY GOOD, ENCOURAGING **COLLABORATION AND TEAMWORK.** SETYM HAS CHOSEN A VERY CONDUCIVE **ENVIRONMENT TO CONDUCT** THIS TRAINING."

### International Training Seminars

- Procurement of Goods and Services: Best Practices
- Public Procurement Audit and Control
- Planning and Delivery of Public-Private Partnerships (PPP)
- Contract Management: Planning and Monitoring the Execution





Anthony IKEMEFUNA, Head, Fixed Networks and Converged Services, Nigeria Participant au séminaire en Financement de projets en mode partenariats public-privé (PPP)

**"OUR FACILITATOR WAS VERY KNOWLEDGEABLE** WITH EXCELLENT INSIGHTS. HE IMPRESSED ME WITH HIS ABILITY TO CARRY THE CLASS. FROM AN ORGANIZATIONAL PERSPECTIVE, IT WAS OUT OF THIS WORLD. PEOPLE ARE VERY FRIENDLY; IN FACT THERE IS A PART OF ME THAT DOES NOT WANT TO GO BACK HOME."



- Performance-Based Contracting
- Effective Public Procurement
- New World Bank Procurement Framework (NPF) and PPSD
- Procurement of Works











# MANAGEMENT AND ORGANISATION

FOR DETAILED COURSE DESCRIPTIONS, PLEASE VISIT WWW.SETYM.COM

### International Training Seminars

- Leadership: Managing Teams to Achieve Change
- Strategic Planning and Decision Making



Joyce Kathambi MUCHENA, Director, Kenya Participant of a training seminar in Strategic Planning and Decision Making

**"ATTENDING THIS COURSE WAS VERY HELPFUL** FOR MY WORK, SINCE IT REQUIRES MAKING HIGH LEVEL DECISIONS. BUILDING MY CAPACITY TO BE ABLE TO DO THAT EFFECTIVELY AND EFFICIENTLY WAS NOT ONLY USEFUL FOR THE ORGANIZATION **BUT FOR ME. IT IS ALWAYS GREAT TO LEARN** MORE ABOUT SOMETHING YOU ARE **PASSIONATE ABOUT."** 



Francis Ploughman KOTOBRIDJA. Principal Auditor, Nigeria Participant of a training seminarin Leadership: Managing Teams to Achieve Change

**"THIS COURSE IS EXTREMELY USEFUL AND HAS A SWEET MIXTURE BETWEEN THEORY AND PRACTICE. YOU DISCOVER WHO YOU ARE AS** A LEADER, WHAT YOU NEED TO DO, WHERE YOU NEED TO UPGRADE AND ACCELERATE. I HAVE HAD OTHER FORMS OF TRAINING IN OTHER PARTS OF THE WORLD BUT THIS HAS A DIMENSION OF PRACTICALITY THAT MAKES YOU FIND OUT EXACTLY WHO YOU ARE AS A LEADER. I AM EMPOWERED TO DELIVER BETTER RESOURCES TO MY PEOPLE, BE A GOOD LEADER AND BRING MY TEAM TO A **BETTER LEVEL OF APPRECIATION OF THEIR ORGANIZATION."** 

- Lean Management & Public Sector: Improving Operational Performance
- Human Resources Management 4.0: Happiness and Development
- Women's Leadership
- **Crisis Prevention, Management and Communication**
- **Effective Leadership and Project Team Management**
- Leadership: Mobilizing Organizations for Development
- Organizational Change and Sustainable Management in the Public Sector
- International Supply Chain Management
- Managing and Leading Strategic Communication
- Professional Training of Trainers



### **On-Request Training Courses**







# **PUBLIC GOVERNANCE**

FOR DETAILED COURSE DESCRIPTIONS, PLEASE VISIT WWW.SETYM.COM

- **Results-Based Management (RBM) and Performance Measurements**
- **Public Financial Management**
- **PEFA: Framework for Public Financial Management**



Patrick Ayanbanji OJO, Head Consumer Protection and Advocacy, Nigeria Participant of a training seminar in Public Administration: Managing Modern Government

"I CAN EASILY TELL YOU THAT I HAVE NO REGRETS IN ANY FORM. SETYM HAS SET ITS STANDARDS: I HAVE ATTENDED SEVERAL COURSES FROM ORGANIZATIONS IN DIFFERENT PARTS OF THE WORLD BUT SETYM IS THE NUMBER ONE. THE MOST IMPORTANT PART TO ME WAS THE FEEDBACK. [...] THE COMBINATION OF OUR TWO FACILITATORS GAVE US ALL INFORMATION WE NEEDED TO LEARN, AND MADE THE COURSE TO BE WORTHWHILE. ANYONE WANTING TO BE TRAINED **SHOULD CONSIDER SETYM."** 

### **On-Request Training Courses**

- Managing Modern Government and Performance-Based Budgeting
- New Results-Based Management of the Criminal Justice: form Theory to Practice
- Mutual Legal Assistance: International Approach to Fight **Crime and Terrorism**
- Doing Business: Reform, Governance and Competitiveness of the Private Sector
- International Financial Reporting Standards (IFRS)
- Local Governance and Municipal Finance
- Human Rights and Development: Bridging the Divide
- Community-Driven Development and Participatory Approaches
- Capital Budgeting and Financial Management in the Public Sector
- Developing Public Sector Integrity and Improving Ethics
- Financing Imbalances, Treasury and Sovereign Debt Management
- Public Policies: Design, Implementation and Evaluation
- Tax Audit and Fight against Tax Fraud
- Customs and Tax: Principles and Management
- Public Administration: Managing Modern Government
- Public Investment Life-Cycle Management (PIM)











# **SUSTAINABLE** DEVELOPMENT

FOR DETAILED COURSE DESCRIPTIONS, **PLEASE VISIT** WWW.SETYM.COM

### International Training Seminars

Environmental and Social Impact Management

### **On-Request Training Courses**

- Project Environmental Impact Assessment
- Social and Environmental Monitoring of Projects and Programmes
- Integrating Climate Change in Development Policies and Programs
- Community-Driven Development and Participatory Approaches
- Displacement and Involuntary Resettlement of Populations

### **Environmental and Social** Management System

SGES

SETYM International and its partners have developed

an integrated web application that meets management,

related to the environmental and social requirements of

technical and financial partners (TFP).

documentation, communication and transparency standards

**THE MODERN** SOLUTION FOR THE ENVIRONMENTAL **AND SOCIAL** MANAGEMENT **OF PROJECTS** 

The system is based on project management processes and geographic areas. This approach makes it possible to define geographic units in which physical work is to be carried out and to involve stakeholders. These can interact through interactive and dynamic mapping.



## Teaching people to lead

### TRAINING PROGRAMME

A complete training programme that covers knowledge, skills and tools for managing international development projects, and provides key competencies to public officers in developing and emerging countries.

- International training seminars held in our training centers in Montreal (Canada), Kuala Lumpur (Malaysia) and Dubai (United Arab Emirates).
- Tailor-made, on-site and online training

### **OUR SERVICE OFFER**

Our pragmatic and results oriented approach allows us to successfully execute:

- Technical Assistance Mandates
- Virtual Event Management: Webinar, Training, Conference, Colloquium, General Assembly and more.
- Environmental and Social Management System Implementation















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## setym.com

